

DELIVERIES

Purchased works will be shipped within 7 business days of the order being placed. Please allow up to four weeks upon receiving a tracking number for your delivery to arrive. If you would like your order expedited, please email shop@kentmonkman.com for a quote. It is the customer's responsibility to provide valid and correct contact and shipping information for delivery. We are not responsible for lost or stolen packages. If you have not received your order after four weeks, please notify shop@kentmonkman.com with your order details and we will be more than happy to assist you.

NOTE: Due to the COVID-19 pandemic, shipping companies are experiencing significant interruptions and delays. Please allow extra time for delivery.

PRICES, SHIPPING & HANDLING

All works ship from Ontario, Canada. Regular parcels will be shipped with Canada Post and express parcels will be shipped with FedEx. The prices displayed on the website are listed in United States Dollars. Customers located outside of Canada are responsible for all additional taxes and/or import duties that may occur.

ONTARIO FIRST NATIONS HARMONIZED SALES TAX (HST) REBATE

Eligible First Nations people, bands and band councils of an Ontario First Nations reserve may claim a rebate of the 8% Ontario portion of the HST paid on qualifying goods, i.e. all webshop items.

Due to limited options for customization on Squarespace we are unable to apply the sales tax exemption at checkout. Please email us at shop@kentmonkman.com and we will invoice you through PayPal with the tax exemption applied. You will need to provide a photo or scan of your status card.

Eligible customers can also apply for the rebate from the Ministry of Finance after they have completed a purchase.

PRODUCT AVAILABILITY

Although the site might indicate availability, we can not make guarantees that any given work will be available for immediate delivery. We reserve the right to discontinue editions or cancel orders at our discretion. You will be notified promptly if something you ordered is unavailable. All works listed as "Sold Out" are limited editions and will not be reproduced.

EDITIONED WORKS

All available artworks are limited editions. We are not able to pull specific edition numbers for any given work. Editioned works are prepared and shipped in a sequential order and you will receive the next

edition available. When an edition is sold out, it will not be reproduced. Artist proofs are not available for sale.

RETURNS

No refunds, exchanges or cancellations for any order will be permitted. All sales are final. If you have any questions or concerns about your order, please contact shop@kentmonkman.com.

COLOUR REPRESENTATION

Artworks have been documented to accurately reflect true tonality and colour. However, colour representation on every monitor and device may differ, therefore we can not guarantee complete accuracy.